cityplaza TAIKOO PLACE

Free Parking Promotion – Terms and Conditions

1. For same day spending $200 or above: To redeem the free parking offer (Cityplaza Car Park: Mon - Sun & PH: 2 hrs; Taikoo Place and Sing Fai Terrace (Taikoo Shing Stage X) Car Parks: Mon - Fri: 2 hrs, Sat, Sun & PH: 4 hrs), customers must present the valid same-day original machine-printed receipts at maximum of 2 receipts from different merchants, each worth $100 or above.

2. For same day spending $300 or above: To redeem the free parking offer (Cityplaza Car Park: Mon - Sun & PH: 3 hrs; Taikoo Place and Sing Fai Terrace (Taikoo Shing Stage X) Car Parks: Mon - Fri: 3 hrs, Sat, Sun & PH: 5 hrs), customers must (1) present the valid same-day original machine-printed receipts at maximum of 2 receipts from different merchants, each worth $100 or above; OR (2) present two valid same-day MOViE MOViE Cityplaza movie ticket stubs (counted by the screening date printed on the movie ticket stubs).

3. The valid same-day receipt(s) or MOViE MOViE Ticket stubs shall be presented together with the Octopus Card, Visa, Unionpay or Mastercard used for car park entry before car pick-up. Validity is subject to the time shown on the electronic payment slips and/or sales receipts.

4. The corresponding original electronic payment slip(s) shall match with spending amount. Each receipt can be used once only, and the amount shown on the receipt cannot be split. Duplicated and re-printed receipts will not be accepted. Every two valid same-day MOViE MOViE Cityplaza movie ticket stubs can be used only once for this free parking redemption offer.

5. In this free parking offer, a maximum of 3 hours (Mon - Fri) or 5 hours (Sat, Sun & PH) of free parking at Taikoo Place and Sing Fai Terrance (Taikoo Shing Stage X), whereas a maximum of 3 hours (Mon - Sun & PH) of free parking at Cityplaza will be offered to each vehicle per visit on a first-come-first-served basis upon parking lot availability.

6. Free parking offers cannot be accumulated, except for LIVE+ membership program. LIVE+ members activated contactless parking service in TAIKOO+ app can use LIVE+ points to redeem extra free parking hours on top of the free parking hours offered based on same-day spending amount stipulated above via TAIKOO+ app. Details refer to TAIKOO+ app.

7. LIVE+ members can redeem free parking for Cityplaza Car Park via the TAIKOO+ App. Members need to tap “REDEEM” on the “Contactless Parking” page, then select “USE RECEIPTS” to choose the approved same-day spending receipt(s), or tap “UPLOAD RECEIPT(S)” to upload a same-day spending receipt(s) instantly. Upon receipt(s) approval, the free parking can be redeemed accordingly.

8. Each vehicle is entitled to a maximum of 8 hours (Mon – Sun & PH) free parking per visit only. For additional hours of parking beyond the Offer, the regular hourly rate applies.

9. The redeemed hours of this free parking offer shall be subject to the vehicle parking location. Vehicle parking location refers to car parks at One Taikoo Place, Two Taikoo Place, Berkshire House, Dorset House, FWD Tower, Lincoln House, PCCW Tower and Oxford House of Taikoo Place (One Island East is not included), Cityplaza and Sing Fai Terrace (Taikoo Shing Stage X) only.

10. Customer must redeem this free parking offer in person on the same day of transaction before vehicle pick-up at the following redemption venues and opening hours:

    Redemption venues and opening hours:
    (i) Customer Service Counter, 2/F, Cityplaza (10:30am – 09:00pm)
    (ii) Cityplaza Parking Redemption Counter, B2, Cityplaza (08:00am – 11:59pm)
    (iii) Sing Fai Terrace (Taikoo Shing Stage X) Car Park, Shroff Office (08:00am – 11:59pm)
    (iv) Information Counter, 1/F Dorset House, Taikoo Place (07:00am -11:59pm)
    (v) Information Counter, G/F Berkshire House, Taikoo Place (07:00am -11:59pm)
    (vi) TAIKOO+ App (applicable at any time, but only for Cityplaza Car Park and exclusively for LIVE+ members with contactless parking service activated) (not applicable to Taikoo Place and Sing Fai Terrace (Taikoo Shing Stage X) Car Parks)

11. Receipts from the following merchants are valid for this free parking offer: selected shops and dining outlets in Taikoo Place, all Cityplaza merchants, Taikoo Shing and EAST Hong Kong dining outlets that are coded green in the dining guide. Excludes Food le Parc, Cityplaza Ice Palace Skate School (tuition fees), bank merchants, Challenger, dining outlets and merchants at 1111 King's Road, 12 and 14 Taikoo Wan Road, which includes but not limited to Coucou Reserve, nodi, Brew Job, Jade Garden, Chiuchow Garden, Phillip Wain, Hongqi, Leapmotor, ZEEKR and Air Fitness.

12. Each receipt, or every two valid same-day MOViE MOViE Cityplaza movie ticket stubs can be used once only, and the amount shown on the receipt cannot be split. Each original machine-printed receipt, together with the customer's corresponding original electronic payment slip, must be a single, same-day transaction receipt that clearly indicates the transaction date, merchant name, invoice number and payment method.

13. This free parking offer is valid ONLY for electronic payment by credit card, debit card, EPS, Apple Pay, Android Pay, BoC Pay, Google Pay, Samsung Pay, Alipay, WeChat Pay, UnionPay App, UnionPay card, Tap & Go, PayMe, Octopus Card (except redemption of the free parking offer with two valid same-day MOViE MOViE Cityplaza movie ticket stubs). Swire Properties Management Limited reserves the right to request customers to present the relevant card or mobile payment record for verification purposes.

14. Other modes of payments, including cash, cash coupons, gift cards, shopping vouchers, merchant membership cards, merchant stored-value cards, membership points and charge cards etc. will not be accepted.

15. The following receipts are invalid redemption purposes: cancelled, refunded, forged, fraudulent or unsettled transactions, handwritten receipts, standalone credit card receipts, reprinted or photocopied receipts, damaged receipts, purchases of any cash coupons, gift certificates, complimentary tickets and gift cards, as well as receipts for membership fees, tuition fees (Cityplaza Ice Palace Skate School), stamp purchases, banks, parking fees, online transaction orders from merchant websites or third-party payment platforms or mobile apps; payments for membership fee/service plan; purchases of gold pellets, bars or deposits for the gold saving club; and receipts showing purchases or spending relating to banking services, telecommunications services, car parking, hotels, charity donations, stored-value cards (including purchase and top-up), merchants' membership cards (including purchase and top-up), any value added to stored-value cards or Octopus cards (including purchase and top-up) or deposits of any kind of transactions.

16. The spending amount eligible for redemption is the net amount spent after all merchant cash vouchers, gift cards, offers and discounts listed on the transaction receipt have been deducted. Payments by membership card credits are NOT eligible for redemption.

17. Expired, duplicate, photocopied, reprinted, split payment, handwritten, refunded, withdrawn, reused and damaged receipts will be considered invalid. Swire Properties Management Limited staff reserve the right to stamp on all original eligible receipts presented or movie ticket stubs for redemption. Staff also reserve the right to record the receipts or movie ticket stubs by camera for verification. Taikoo Place, Cityplaza, Taikoo Shing and East Hong Kong merchants may reject any refund in cases where receipts or movie ticket stubs have been stamped for redemption. Taikoo Place, Cityplaza, Taikoo Shing and East Hong Kong reserve the right to request customers to return redeemed parking privileges if the required spending threshold is no longer met after such a refund.

18. Redeemed Offer cannot be refunded, exchanged for cash or other services, products or privileges.

19. Other car park terms and conditions apply. This Offer cannot be used in conjunction with other parking privileges (except for parking voucher or coupon issued by designated merchants in Taikoo Place and Cityplaza, LIVE+ point and Parking Coupon on TAIKOO+ App. Customer shall refer to the redemption location and time, other terms and conditions stipulated on the voucher, coupon or TAIKOO+ App).

20. Staff of Cityplaza merchants, any dining outlets at Taikoo Shing and EAST Hong Kong, and designated merchants at Taikoo Place are not allowed to participate in this promotion and are not allowed to redeem the offer on behalf of their customers.

21. Participation in this redemption is voluntary, and Swire Properties Management Limited shall not be responsible to customers or any other party for any disputes, liabilities, loss, damage, claim or cost arising from or caused by this promotion or any of the Offer. Swire Properties Management Limited shall not be responsible for any related obligations or costs incurred in the redemption.

22. Participation in the redemption represents the customer's understanding, acceptance, and willingness to comply with the terms and conditions for the redemption. In case of any breach of these terms and conditions, or any dishonest conduct and/or acts of counterfeit activity, Swire Properties Management Limited reserves the sole right to immediately cancel the customer's entitlement to the Offer without prior notice.

23. Swire Properties Management Limited reserves the right to end, modify, or revise these terms and conditions without prior notice.

24. In case of disputes, Swire Properties Management Limited reserves the right of final decision on all related matters.

25. In the event of discrepancy or inconsistency between English and Chinese versions of these terms and conditions, the English version shall prevail.

免費泊車優惠 – 條款及細則

1. 即日消費滿港幣200元或以上：顧客憑即日最多2張由不同商戶發出的有效機印收據正本，每張收據必須滿港幣100元或以上，即可換領免費泊車優惠（太古城中心停車場：星期一至日及公眾假期享有2小時免費泊車；太古坊及太古城星輝臺（第十期）停車場：星期一至五享有2小時免費泊車，星期六、日及公眾假期享有4小時免費泊車）。

2. 即日消費滿港幣300元或以上：顧客憑（1）即日最多2張由不同商戶發出的有效機印收據正本，每張收據須滿港幣100元或以上，或（2）2張同日之有效MOViE MOViE Cityplaza 戲票票尾（以戲票上列印之電影場次日計算），即可換領免費泊車優惠（太古城中心停車場：星期一至日及公眾假期享有3小時免費泊車；太古坊及太古城星輝臺（第十期）停車場：星期一至五享有3小時免費泊車，星期六、日及公眾假期享有5小時免費泊車）。

3. 顧客必須於取車前出示即日有效之消費收據或MOViE MOViE Cityplaza 戲票票尾，以及用作進入停車場時所拍之八達通卡、Visa、銀聯或Mastercard信用卡，以換領免費泊車優惠。優惠有效期以電子付款帳單和 / 或收據上所顯示之時間為準。

4. 所有收據均須附有與消費金額相符之正本電子付款存根。每張收據只可使用乙次，而收據上之消費金額不能分開計算作多次換領。影印本、重印本或副本收據概不接受。每2張同日之有效MOViE MOViE Cityplaza 戲票票尾只可用作換領免費泊車優惠乙次。

5. 此優惠只限每輛汽車每次可享最多免費泊車優惠乙次，於太古坊及太古城星輝臺（第十期）停車場可獲最多星期一至五享有3小時免費泊車，或星期六、日及公眾假期享有5小時免費泊車；於太古城中心停車場則可獲最多3小時免費泊車（星期一至日及公眾假期）。免費泊車優惠名額先到先得，並必須根據當時停車場車位供應情況而定。

6. 免費泊車優惠不可累積使用，惟LIVE+會員除外。已於TAIKOO+ 流動應用程式啟用「免觸式泊車」服務之LIVE+會員，可透過TAIKOO+流動應用程式使用LIVE+積分兌換額外免費泊車時數，並可與上述條款按即日消費金額換領之免費泊車時數一併使用。詳情請參閱TAIKOO+流動應用程式。

7. LIVE+會員可透過TAIKOO+ 流動應用程式換領太古城中心停車場免費泊車優惠。會員須於「免觸式泊車」頁面點擊「兌換」，再選擇「使用收據」，揀選已批核之即日消費收據，或點擊「上傳收據」即時上載即日消費收據。經系統批核後，即可換領免費泊車優惠。

8. 每輛汽車每次享有最多 8小時免費泊車優惠（星期一至日及公眾假期）。如停泊時間超出優惠所涵蓋之免費泊車時數，所有額外泊車時間將按停車場之正價時租收費計算。

9. 換領之免費泊車時數將按車輛停泊之停車場地點而定。車輛停泊地點僅限於太古坊的太古坊一座、太古坊二座、柏克大廈、多盛大廈、富衛中心、林肯大廈、電訊盈科中心及濠豐大廈停車場（不包括港島東中心停車場）、太古城中心停車場及太古城星輝臺（第十期）停車場。

10. 顧客必須於當日取車前親臨指定換領地點辦理免費泊車優惠換領手續。

    換領地點及服務時間：

    (i) 太古城中心 2 樓顧客服務處（上午 10 時 30 分 – 晚上 9 時）
    (ii) 太古城中心 B2 免費泊車換領處（上午 8 時 – 晚上 11 時59分）
    (iii) 太古城星輝臺（第十期）停車場繳費處（上午 8 時 – 晚上 11 時59分）
    (iv) 太古坊多盛大廈1樓詢問處（上午 7 時 – 晚上 11 時59分）
    (v) 太古坊栢克大廈地下詢問處（上午 7 時 – 晚上 11 時59分）
    (vi) TAIKOO+流動應用程式（適用於任何時間，惟僅限於太古城中心停車場，並只適用於已啟動「免觸式泊車」服務之 LIVE+ 會員）（不適用於太古坊停車場及太古城星輝臺（第十期）停車場）。

11. 以下商戶發出之收據可作換領免費泊車優惠之用：太古坊指定商戶及餐飲食肆、太古城中心所有商戶，以及太古城及EAST Hong Kong 餐飲指南中以綠色標示之餐飲食肆。優惠不適用於 Food le Parc、太古城中心冰上皇宮溜冰學校（學費）、銀行商戶、挑戰者、以及位於英皇道1111號及太古灣道12及14號之商戶及餐飲食肆，包括但不限於湊湊甄選、nodi、Brew Job、翠園、潮庭、菲力偉女子健美中心、紅旗、Leapmotor、ZEEKR及Air Fitness。

12. 每張收據或每2張同日之有效MOViE MOViE Cityplaza 戲票票尾均只可使用一次，而收據上之消費金額不能分開計算作多次換領。每張有效即日機印收據正本必須連同顧客相應電子貨幣付款存根正本一併提交，有關收據必須為同一交易之即日單一消費收據，並須清楚印有消費日期、商戶名稱、發票號碼及付款方式。

13. 此免費泊車優惠只適用於以電子支付方式完成之交易，包括信用卡、扣賬卡、易辦事、Apple Pay、Android Pay、BoC Pay、Google Pay、Samsung Pay、支付寶、微信支付、銀聯雲閃付手機程式、銀聯卡、拍住賞手機程式、PayMe、八達通（憑2張同日有效MOViE MOViE Cityplaza 戲票票尾換領免費泊車優惠除外）。太古地產管理有限公司有權要求顧客出示相關付款咭或流動支付交易紀錄，以便核對有關交易資料。

14. 其他付款方式，包括現金、現金券、禮品卡、購物禮券、商戶會員卡、商戶儲值卡、會員積分或入帳卡等恕不接受。

15. 此免費泊車優惠不接受已取消、退款、偽造、欺騙或未誌帳的交易、手寫收據、單一信用卡收據、重印、影印或損毀之收據、購買現金券、禮券、贈券及禮品卡之收據、會籍費用收據、學費收據（冰上皇宮溜冰學校）、購買郵票之收據、銀行所發出之收據、停車費之收據、透過商戶網站、於商戶網頁上 / 第三方平台 / 流動應用程式支付進行之消費或購物、購買金粒、金條及供金會之收據、銀行服務、電訊服務、停車場服務、酒店服務、慈善捐款有關之消費收據。此外，任何儲值卡（包括購買及增值）、商戶會員卡（包括購買及增值）、八達通卡（包括購買及增值）之交易，或任何訂金之消費單據，均不符合換領資格。

16. 合資格換領之消費金額以扣除所有已於交易收據上列明之商戶現金券、禮品卡、優惠及折扣後的淨金額為準。以會員卡積分支付之金額恕不適用於換領免費泊車優惠。逾期收據、收據副本、影印本、重印收據、分拆之單據、手寫收據、被退款收據、撤銷收據、重用及損毀收據恕不接受。

17. 太古地產管理有限公司職員有權於顧客換領免費泊車優惠時，於所有收據或戲票票尾正本上蓋章，以示已作換領用途。職員亦有權以相片記錄收據或戲票票尾作稽核之用。如收據或戲票票尾已被蓋上印章，太古坊、太古城中心、太古城及EAST Hong Kong 之商戶有權拒絕相關交易之退款。如顧客進行任何退款後之總消費金額低於上述門檻，太古地產管理有限公司有權要求顧客退還已換領之泊車優惠。

18. 已換領之免費泊車優惠恕不可退款、兌換現金，或換領其他產品、服務或優惠。

19. 其他停車場條款及細則同樣適用。此優惠不得與其他泊車優惠同時使用（惟太古坊及太古城中心指定商戶發出之泊車券或泊車優惠券，以及TAIKOO+應用程式內之LIVE+積分及泊車券除外）。顧客須參閱相關泊車券、優惠券或TAIKOO+應用程式所列明之換領地點、換領時間及其他條款及細則。

20. 太古城中心商戶、太古城及EAST Hong Kong餐飲食肆、太古坊指定商戶及餐飲食肆之員工均不得參與此推廣活動，亦不可代顧客換領泊車優惠。

21. 參與本優惠推廣活動純屬自願。太古地產管理有限公司毋須就因本推廣活動或任何優惠而引起或導致之任何爭議、責任、損失、損害、申索或費用，向顧客或任何第三方承擔任何責任。太古地產管理有限公司亦毋須承擔與換領優惠相關之任何責任或費用。

22. 顧客參與本優惠推廣活動，即表示已明白、接受並同意遵守本活動之條款及細則。如顧客違反任何條款及細則，或涉及任何不誠實行為及 / 或偽造活動，太古地產管理有限公司保留絕對權利，在毋須事先通知的情況下即時取消其享有優惠之資格。

23. 太古地產管理有限公司保留權利隨時終止、更改、修訂或補充各項條款及細則，而毋須事先通知。

24. 若有任何爭議，太古地產管理有限公司擁有最終決定權。

25. 中文譯本與英文版本如有不符或爭議之處，應以英文版本為準。