## 條款及細則:

1.於 2021 年 11 月 19 日起,顧客於太古城中心指定商戶即日單次電子貨幣消費滿 HK\$600 或以上,以商戶發出之即日機印收據正本及相關並金額相符之電子貨幣付款存根之正本,前往二樓顧客服務處可換領絲帶聖誕樹工作坊(下稱工作坊)入場証乙張。工作坊入場証有限,先到先得,換完即止。工作坊以廣東話授課。

2. 換領地點:太古城中心二樓顧客服務處 換領日期: 19/11/2021 起至額滿即止 換領時間:上午11時-晚上8時

- 3. 倘若所持之付款收據的發出時間為顧客服務處關閉以後(見第 2 點),而工作坊之換領限額未滿,可於翌日補領。
- 4.「指定商戶」不包括翠園、潮庭、菲力偉女子健美中心及挑戰者。
- 5. 顧客必須出示有效即日的商戶機印收據正本及相關並金額相符之電子貨幣付款存根之正本方可換領指定日期及時間之工作坊入場証。參加者須於換領工作坊入場証時繳納 HK\$100 之按金,並於出席工作坊後即日憑工作坊入場証穫退還有關按金。未有出席或未有完成工作坊的人士將不獲退回按金。
- 6. 本推廣活動只接受電子貨幣消費,包括易辦事、信用卡、扣帳卡、八達通、銀聯卡、支付寶、微信支付、 Apple Pay、Google Pay、Samsung Pay 或 Tap & Go。其他付款方法如現金、現金券、禮券、會員卡、禮品卡、儲值卡或入帳卡付款等恕不接受。
- 7. 本推廣活動不接受已取消、退款、偽造、欺騙或未誌帳的交易、手寫收據、單一信用卡收據、重印或影印收據、損毀收據,購買商户禮券、禮券、贈券、禮品卡、美國冒險樂園代幣及儲值卡之收據、餐飲食肆的婚宴與私人或商業宴會及酒席之收據、繳費帳單收據及增值服務收據(包括八達通、電訊服務)、會籍費用收據、學費收據(包括 ABC Cooking Studio 及冰上皇宮溜冰學校)、非場內實體店舖之收據、購買郵票之收據、銀行所發出之收據、太古城中心停車場泊車費收據及2樓中橋活動期間限定店之收據。
- 8. 本推廣活動不接受戲院票尾。顧客必須憑戲院售票處發出之即日以電子貨幣消費之機印收據正本換領入場証。
- 9. 合資格之消費金額為扣除收據上列明之所有商戶現金券、禮券、禮品卡、優惠、折扣;會員卡內之儲值金額並 不當作電子貨幣交易。
- **10**. 有效商戶機印收據及電子貨幣付款存根必須為即日收據之正本並須清楚印有日期、商戶名稱、消費項目及付款方式。逾期收據、收據副本、影印本、重印收據、分拆之單據及手寫收據恕不接受。
- 11.每張有效收據只可參加是次換領活動乙次及換領工作坊入場証乙張。每張有效收據不可參加多於一項商場主辦之推廣活動 (免費泊車優惠除外)。每張收據只可被使用一次,收據上的金額不能分開計算作多次換領。
- 12. 換領參加工作坊入場証時所選擇的場次日期及時間不能更改,所有已換領之工作坊入場証不可退款或更換,並不可兌換成現金。參加者必須於工作坊開始前 10 分鐘到達工作坊位置登記,逾期無效。
- **13**. 每張工作坊入場証可供一名參加者入場。每節參加者人數有限。參加者必須根據工作坊入場証上的指定日期及時間出席,並出示工作坊入場証正本參加活動。如工作坊入場証遺失或損毀,將不獲補發。
- **14.** 太古地產管理有限公司職員將於收據正本上即場蓋印,以作換領入場証之用。職員亦有權以相片紀錄收據作稽核之用。如收據已被蓋上印章,太古城中心商戶有權拒絕相關交易之退款。如顧客進行任何退款後之總消費金額低於上述門檻,太古地產管理有限公司有權要求顧客退還已換領之入場証。

- 15. 太古地產管理有限公司職員有權要求顧客出示相關易辦事、信用卡、扣帳卡、八達通、銀聯卡、支付寶手機程式、微信支付手機程式、Apple Wallet、Google Pay 手機程式、Samsung Pay 手機程式及 Tap & Go 手機程式以便核對有關交易資料。
- 16. 太古城中心各商户之職員均不可代顧客換領工作坊入場証,以示公允。
- **17**.工作坊進行期間,參加者須顧及安全,並須遵從工作人員之指示。如因自身行為遇意外事件,包括財物遺失、身體損傷等,太古地產管理有限公司恕不負責。
- **18.** 太古地產管理有限公司並非服務之供應商,故不會承擔換領者於參加工作坊時可能造成的損失或與有關服務供應商的爭議所構成之任何責任。
- 19. 参加者參與是次活動即等同接受和同意所有條款及細則。
- 20. 太古地產管理有限公司及參與商戶有權隨時終止、更改或修訂各項換領活動而毋須事先通知。
- 21. 若有任何爭議,太古地產管理有限公司及參與商戶保留最終決定權。
- 22. 中文譯本與英文本意如有不合或爭議之處,應以英文之解釋為據。

## **Terms & Conditions**

1. From 19 Nov 2021, customers who spend HK\$600 or more by electronic payment in same-day single transaction at Cityplaza designated merchants, and present a single original machine-printed receipt and corresponding electronic payment slip, are entitled to redeem one entry ticket to the Christmas Ribbon Tree Workshop (hereafter workshop) at the Cityplaza Customer Service Counter, 2/F. Tickets are limited, and registration will be processed on a first-come-first-served basis while tickets are available. Workshops are conducted in Cantonese.

2. Redemption venue: Cityplaza Customer Service Counter, 2/F

Redemption period: 19/11/2021 until quotas full

Redemption time: 11am-8pm

- 3.Customers making eligible transaction after the closure of the Customer Service Counter (please refer to point 2), and if the redemption quota of the transaction day has not been reached, customers can still redeem a ticket on the following day.
- 4. "Designated merchants in Cityplaza" excludes Jade Garden, Chiuchow Garden, Phillip Wain and Challenger.
- 5. Customers must present a single, same-day original machine-printed receipt on the day of purchase, together with their original corresponding original electronic payment slip, when redeeming an entry ticket for a workshop on a designated date and timeslot. A deposit of HK\$100 must be paid upon registration. This deposit will be returned to the participant once they have attended the workshop indicated on the ticket, and presented their ticket on that same day.
- 6. This redemption is valid only for electronic payments by EPS, credit card, debit card, Octopus card, UnionPay card, Alipay, WeChat Pay, Apple Pay, Google Pay, Samsung Pay or Tap & Go. Other modes of payments, including cash, cash coupon, gift voucher, merchant's membership cards and merchant stored-value cards, gift cards and charge cards, will not be accepted.
- 7. The following items will not be accepted for redemption purposes: cancelled, refunded, forged, fraudulent or unsettled transactions, handwritten receipts, standalone credit card receipts, reprinted or photocopied receipts, damaged receipts, purchases of cash coupons, gift vouchers, value cards, gift cards, and Jumpin Gym USA tokens and stored-value cards, receipts for wedding banquets, receipts for private or corporate functions at restaurant outlets, bill payments, value added to store-value cards (including Octopus and telecommunications services), membership fees, tuition fees (including ABC Cooking Studio & Cityplaza Ice Palace Skate School), purchases not from in-mall physical stores, stamp purchases, banks, Cityplaza parking fees and receipts from 2/F Pop-up Store.
- 8. Movie ticket stubs will not be accepted for redemption purposes. To redeem an entry ticket, customers must present the same-day original machine-printed receipt for electronic payment issued by the cinema box office.
- 9. The spending amount eligible for redemption is the amount spent after all cash coupons, gift vouchers, gift cards and merchant privileged discount offers have been deducted. Payment by membership card credits is not eligible for redemption.
- 10. Each original machine-printed receipt, together with the customer's corresponding original electronic payment slip, must clearly indicate the date of issue, merchant's name, spending content, and payment method. Expired, duplicate, photocopied, re-printed, split and handwritten receipts will not be accepted.
- 11. Each eligible receipt and electronic payment slip can be used only once, to redeem one ticket, and can be used to participate in only one Cityplaza promotion (excluding Free Parking). Each eligible electronic payment receipt can be used once only, and the amount shown on the receipt cannot be split.

- 12. The workshop entry date and timeslot cannot be changed after redemption. All redemptions are non-refundable, non-exchangeable, and cannot be exchanged for cash. Participant must arrive at the designated Workshop Area 10 minutes before the workshop begins. Latecomers will not be entertained.
- 13. Each ticket allows entry for one participant. Each session allows for a limited number of participants. Participants must take part in the workshop that corresponds to the designated date and timeslot on their tickets, and must show their original tickets at the workshop. The workshop entry ticket will not be replaced if lost or damaged.
- 14. Staff of Swire Properties Management Limited reserve the right to stamp original machine-printed receipts for redemption. Staff reserve the right to record the receipts by camera for verification. Cityplaza merchants may reject any refund in cases where receipts have been stamped for redemption. Cityplaza reserves the right to request customers return the redeemed tickets if the required spending threshold is not met after such a refund.
- 15. Staff of Swire Properties Management Limited reserve the right to require customers to present their EPS card/credit card/debit card/Octopus card/UnionPay card. For spending by Apple Pay/Google Pay/Samsung Pay/Alipay/Tap & Go/WeChat Pay, customers must present the original electronic payment devices, with the device's account number shown, and corresponding payment records for verification purposes.
- 16. Staff of Cityplaza merchants are not allowed to redeem workshop entry tickets on behalf of their customers.
- 17. Participants are responsible for their own safety and for following all instructions from on-site staff. Swire Properties Management Limited is not liable for any loss of personal belongings or harm caused by participants due to their actions during the workshops.
- 18. Swire Properties Management Limited shall not be held accountable for any loss suffered during the workshops, or for any disputes between the users and suppliers.
- 19. By participating in this activity, participants are deemed to have accepted and agreed to all the terms and conditions set out.
- 20. Swire Properties Management Limited and participating merchants reserve the right to end, modify, or revise the programme /offer without prior notice.
- 21. Swire Properties Management Limited and participating merchants reserve the right to make final and binding decisions in the event of any dispute arising from this promotion.
- 22. In the event of any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the English version shall prevail.